

# Quality Policy Statement

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| <b>Section</b>                         | HSEQ  |
| <b>Subsection</b>                      | Quality   |
| <b>Procedure</b>                       | Quality Policy Statement  |
| <b>Version</b>                         | 1   |
| <b>Amended</b>                         | January 2025  |
| <b>Author</b>                          | Jon Overman - CEO HSS The Hire Service Co.  |
| <b>Approved</b>                        | Phill Hemsworth – National HSEQ Manager   |
| <b>Revised for HSS Hire Ireland by</b> | Grace Murphy – Senior HSEQ Advisor  |
| <b>Action</b>                          | Mandatory – to be displayed in all HSS Hire Ireland locations   |
| <b>Purpose</b>                         | Statement of and commitment for compliance with the quality standards outlined in ISO: 9001. To define the general actions that the company implements and monitor for the Quality standards and expectations in the company's scope. |
| <b>Applies to</b>                      | HSS Hire Ireland  |

At HSS Hire Ireland, we know that improving our working practices is central to the quality of service and value we provide to our colleagues and customers. We are committed to integrating our quality systems into our business-as-usual management systems.

Being a national company in hire, through creating a leaner and more efficient business which drives more profitable growth, the business shall: -

- Be the provider that customers value working with,
- Be the employer that colleagues are proud to work for,
- Offer great performance for shareholders, and
- Provide a healthy, safe, and environmentally responsible workplace.

The scope of our activities is the hire of a variety of tools, equipment, and materials from across all Irish locations. Our systems are implemented from the senior team via the regional and local management.



The application of our documented system covers all activities within our scope of registration and meets the requirements of ISO 9001. Our quality objectives are created to drive our strategic direction and operational aims. The targets defined within the objectives document states the processes for developing, communicating, implementing, and monitoring of the company's Quality and Strategic requirements and direction.

The legal and strategic targets are direct applicable requirements. The indirect requirements (non-applicable) or 'operational' targets support all areas of our quality standards. Our targets are therefore categorised into two groups: 'Strategic' and 'Operational.' Our internal interested parties are our colleagues. Our colleagues ensure the company delivers excellent customer service, quality products, and acts responsibly in their statutory duties.

The company's key and most important external interested party is our customers. Our customer values underpin every aspect of our business. Reinforcing our market offering are the relationships with our suppliers, shareholders and regulators.

We will evaluate our performance against relevant: legislation, procedures & systems, and externally verified standards. Our evaluations will be issued to the senior team and areas for improvement incorporated into improvement plans. HSS Hire Ireland are committed to continually improve the products, processes and services offered to our customers, and the continual improvement of our quality management system.

This policy is implemented and communicated at all levels of the organisation. It will be maintained as documented information and made available to all interested parties and reviewed annually by the company's senior management.

A handwritten signature in blue ink, appearing to read 'Michael Killeen', with a stylized flourish at the end.

Michael Killeen, Managing Director, HSS Hire Ireland